



United Arab Emirates Country Guide

Updated: November 23, 2016

Household Goods and Personal Effects

Documents Required

Copy of passport

Copy of residence permit / visa

Employment visa with entry stamp of UAE if residence visa not ready / Emirates ID copy /

Emirates ID

application form

Bill of lading (express release) / air waybill (AWB)

Detailed packing list in English

Letter from Ministry of Foreign Affairs for exemption from the payment of Customs duties (diplomats)

Copy of diplomatic card (diplomats)

Letter of authorization / undertaking

Specific Information

All documents must be in place prior to shipment arrival.

Without a residence visa or passport, shipments will not be cleared, nor will the shipping line release

shipment.

Import shipments may be intensively inspected by Customs authorities with charges incurred.

The importation of household goods and personal effects into the UAE is exempted from Customs duties.

If any prohibited items are found during the Customs inspection, severe punishment will be imposed including

fines, imprisonment, or both. All import duties are charged based on the costs, insurance, and



freight (CIF)

value of the shipment.

All import duties are charged at 5% of the value of the item.

Do not send insurance or any other documents showing the true value of the goods with the shipment to

avoid the payment of heavy customs duties.

It takes approximately 4 - 7 work days for sea shipments, 3 - 5 days for air shipments.

All sea shipments coming into Jebel Ali port are subject to approximately 5 - 7 days at port with free port

storage and demurrage charges (depending on the shipping line).

Shipments not cleared within 10 days from the arrival date at the port will not have a free port storage period

granted and the shipment will attract port charges from the first day of arrival.

Shipments that arrive before the weekend will automatically lose two days of Customs clearance and the

shipment can become more susceptible to incurring port storage charges.

Please note that Friday / Saturday is a weekend in Dubai and for Dubai Customs.

Hence, no customs clearance and inspection can take place during these two days.

Shipments are also susceptible to demurrage charges; however, they will only start incurring after the fifth day

of shipment arrival.

Motor Vehicles

Documents Required

Copy of passport

Copy of residence visa on passport

Copy of diplomatic card (diplomats)



Residence permit

Original / express bill of lading

Authorization letter

Original title / Copy of certificate of origin / registration card from origin country vehicle

certificate must include

detailed description, including engine number, year of production, color, etc.

Copy of commercial invoice / copy of purchase invoice

Insurance policy / proof of ownership

Specific Information

Owner of the goods must be in UAE at the time of shipment's arrival and all documents must be in Customs

possession prior to the arrival of the owner of the goods' shipment.

The length of ownership is not applicable when deciding duties.

Duties of 5% are charged on all motor vehicles.

Customs will issue vehicle clearance certificate in 2 - 3 days; this document is required for registration with

the traffic department.

Jebel Ali has tremendous port congestion, therefore, be aware of delays in clearing shipments, the time frame

is approximately 1 - 2 weeks from the arrival date of shipment.

Owners of the goods that are bringing cars must be able to provide a copy of their UAE residence visa or no

clearance and release will take place.

The vehicle can be older than 10 years with approval of local agent.

Vehicles with tinted glass restricted for import.

Only left handed cars are allowed.



Details needed for Customs clearance:

Model of the vehicles with the model number

Color of the vehicle

Year of manufacture

Current market value

Engine and chassis number

Weight of the vehicle (if applicable)

Pets

Documents Required

Owner's passport

Owner's UAE residence visa

Certificate of vaccination

Veterinary health certificate

Import permit

Specific Information

Permission from the embassy is required for importation.

Restricted/Dutiable Items

The following items may qualify for free import if within the limits indicated:

Cigarettes (400), cigars (50), tobacco (500)

Prohibited Items

Weapons of all kinds

Military uniforms

Alcohol and spirits

Narcotics of all kinds, including poppy seeds, flowers and leaves

Banned substances, including drugs and medicines

Radio transmitters, wireless transmitters and communication equipment



Gambling games

Statues and figures of animals with religious undertones

Carvings and statues of humans (especially nude)

Pornographic materials

Controversial political and religious literature and materials contrary to Islamic principles

Toxic and radioactive materials

Items manufacture by Israeli black-list and of Israeli origin

Food items containing pork

Articles made from endangered animals or made of ivory or rhinoceros horn

Any other goods, the importation of which is prohibited under the authority of U.A.E.

Customs laws or any

other laws in the country

Contact local agent for more specific details

Consignment Instructions

Recommended: Contact the destination agent to ensure all requirements have been met prior

to import, especially

for differences regarding air / sea shipments.

Helpful Website(s):

<http://www.state.gov/r/pa/ei/bgn/5444.htm>

<http://www.uae-embassy.org>